

Your health and well-being while staying at the Sorrento Centre:



Enhanced cleaning protocols: Sorrento Centre staff have enhanced cleaning protocols for common areas, fixtures, the lower wash house and throughout the grounds on our main campus. If you spot an issue or have a concern, please contact our office at 250-675-2421.

Stick to your registered spot: Guests are assigned a room, suite, cabana, RV site or campsite at registration. Please don't move to another location, even if it looks like it is not occupied. For health and well-being reasons, we are keeping some spaces open at certain times.

No housekeeping visits to rooms: Housekeeping staff will not enter rooms during your stay. Rooms, suites and cabanas are cleaned and sanitized after each visit. Your space will be clean and ready for you on check-in. If you need a change of linen, or want to report a maintenance issue, please call our office during regular office hours (250-675-2421) or our 24-hour emergency line (250-463-9166) and we will set up an arrangement with you.

Enhanced cleaning of wash houses: The lower wash house is available to guests in cabanas, as well as campers and RVers, and is cleaned / sanitized on an enhanced basis each day. Cleaning materials are available (out of reach of children) for guests to do further cleaning, if they wish, before and after they use the facilities. If you spot an issue or have a concern, please contact our office at 250-675-2421. The upper wash house will remain closed this summer.

No common refrigerators: As a further health and well-being measure, the common refrigerators at the upper and lower wash house will not be available to guests.



Questions? Concerns? The Sorrento Centre is committed to the health and well-being of our guests, staff and neighbours. We meet or exceed WorkSafeBC and public health requirements. Our detailed plan is called 'safe, slow, small'. For more info:

- check out our website at www.sorrentocentre.ca
- call our office at 250-675-2421 / 1-866-694-2409
- contact Executive Director Michael Shapcott by email at michael@sorrento-centre.bc.ca